

Programs & services supporting business start-up

- A resource for Entrepreneurship Facilitators

Program / Service	Description
Australian Competition and Consumer Commission (ACCC)	<p>The Australian Competition and Consumer Commission (ACCC) is an independent Commonwealth statutory authority whose role is to enforce the Competition and Consumer Act 2010 and a range of additional legislation, promoting competition, fair trading and regulating national infrastructure for the benefit of all Australians. The ACCC publishes a range of information relevant to small business and entrepreneurs including a small business education program with 10 modules that provide a broad overview of the key provisions of the Competition and Consumer Act 2010.</p> <p>For more information, go to www.accc.gov.au Information for small business is available at - www.accc.gov.au/focus-areas/information-for/small-business</p>
Small Business Campaign (Australian Government)	<p>As part of the Australian Government's Small Business Campaign, the small business website on www.jobs.gov.au provides a range of information on government initiatives that assist small business. This includes a number of guides on starting and growing a business, links to digital assistance programs and small business events.</p> <p>To find out more, go to www.smallbusiness.jobs.gov.au</p>
Australian Small Business Advisory Services (ASBAS) Digital Services	<p>ASBAS Digital Solutions offers small businesses low cost, high quality advice on a range of digital solutions to meet their business needs. Services are delivered through a mix of one-to-one and group formats, including face-to-face and online.</p> <p>Small businesses with fewer than 20 full-time equivalent employees as well as sole traders can access services at a subsidised rate (low cost).</p> <p>More information is available at - www.jobs.gov.au/australian-small-business-advisory-services-asbas-digital-solutions www.business.gov.au/advisory-services/asbas-digital-solutions</p>
Australian Small Business and Family Enterprise Ombudsman (ASBFEO)	<p>ASBFEO has two key functions: to assist and to advocate for small business and family enterprises.</p> <p>ASBFEO provides access to dispute resolution services to assist businesses to resolve disagreements. They also advocate for small business by promoting good business practice, conduct inquiries and research, work with other arms of government and contribute to other inquiries.</p> <p>To find out more, go to www.asbfeo.gov.au</p>
Australian Taxation Office (ATO) – Let's Talk	<p>Entrepreneurs and business owners can contribute ideas and have a say on tax and superannuation topics through the Let's Talk website. Contributions inform and guide decisions made by the ATO which may affect small business.</p> <p>For more information, go to www.lets-talk.ato.gov.au</p>
Australian Taxation Office – Small business workshops and webinars	<p>The ATO delivers face-to-face workshops and online webinars on a variety of tax topics specifically designed for small business. These focus on how to use the ATO's online tools, services and resources. Topics include (but are not limited to):</p> <ul style="list-style-type: none"> • Employer essentials • Record keeping • Tax essentials <p>For more information, go to www.lets-talk.ato.gov.au/sbworkshops</p>

Program / Service	Description
www.business.gov.au	<p>www.business.gov.au is an online resource for the business community and provides access to government information, assistance, forms and services. It's a whole-of-government service providing essential information on planning, starting and growing a business.</p> <p>It provides a range of free tools and resources useful to business, including:</p> <ul style="list-style-type: none"> • Guides on how to start and run a business • Guides on marketing and finance • Guides on hiring and managing staff • Business, marketing and financial plan templates • Risk management strategies • Links to grants, business assistance programs and expert advisors • Information on upcoming business events and training <p>To access this support, go to www.business.gov.au</p>
Fair Work Ombudsman	<p>The Fair Work Ombudsman has developed a small business showcase to provide small businesses with information and useful resources to help them meet their workplace obligations.</p> <p>To access the Small Business Showcase, go to - www.fairwork.gov.au/find-help-for/small-business</p>
MoneySmart by ASIC	<p>The MoneySmart website is run by the Australian Securities and Investments Commission (ASIC) and provides guidance, support and tools to assist individuals make the most of their money.</p> <p>The website also has a specific section for self-employed people to provide information about budgets, cash flow, tax, retirement savings and income protection.</p> <p>To find out more about being MoneySmart for small business, go to - www.moneysmart.gov.au/life-events-and-you/self-employed-people</p>
New Business Assistance with NEIS	<p>New Business Assistance with NEIS helps people start their own business by providing accredited small business training, personalised mentoring and support in the first year of the new business, and, if eligible, income support for up to 39 weeks and rental assistance for up to 26 weeks.</p> <p>Individuals not in employment, education or training with a viable business idea may be eligible for assistance. Eligible participants must be able to work full time in their proposed business. Existing businesses are not eligible for NEIS.</p> <p>For more information about New Business Assistance with NEIS, go to - www.jobs.gov.au/self-employment-new-business-assistance-neis</p> <p>To find a local NEIS provider, go to www.jobsearch.gov.au/service-providers</p>
SelfStart	<p>SelfStart is an online hub which provides information to supports individuals starting their own business. This includes planning, validating a business idea, finding local support and perfecting a pitch.</p> <p>SelfStart includes:</p> <ul style="list-style-type: none"> • Guides and information about starting a business • Video testimonials of new businesses and entrepreneurs, including videos of clients supported by the Entrepreneurship Facilitator initiative • Links to programs that assist new businesses and entrepreneurs • Links to local support and business networks <p>To access SelfStart, go to www.jobsearch.gov.au/selfstart</p>